

STATE OF IOWA
DEPARTMENT OF COMMERCE
UTILITIES BOARD

IN RE: TTI NATIONAL, INC.	DOCKET NO. WRU-00-42-436
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ORDER GRANTING WAIVER

(Issued September 21, 2000)

On June 1, 2000, TTI National, Inc. (TTI), filed with the Utilities Board (Board) a request for a waiver of 199 IAC 22.23(2). The subrule requires individual customer verification to change the customer's local or long distance provider. TTI requests that the subrule be waived for customers of National Tele-Communications, Inc., Parcel Consultants, Inc., Minimum Rate Pricing, Inc., and Discount Call Rating, Inc. TTI states that it bought the customer base of the four companies through bankruptcy proceedings and requests that it be able to transfer the customers without the verification required by subrule 22.23(2).

TTI states that it will notify affected customers of the transfer and that those customers will be billed under rates and terms comparable to their current carriers. TTI attached a copy of the customer notice, and the notice states that the customer can choose another long distance carrier, that the transfer fee is waived, and provides a toll-free number for the customer to call with any questions. TTI states that approval of the transfer will prevent any of the customers of the four companies from having their service interrupted.

The Board finds that the waiver request should be granted. The waiver is similar to the waivers granted in Docket Nos. SPU-99-29 and WRU-00-54-484. In

those cases, both of which involved the sale of the customer base, the Board found there was good cause to waive the verification requirements.

The verification rules are intended to prevent the unauthorized change of long distance service, where the acquiring company has no business relationship to the current provider and the change is to acquire customers fraudulently. In this instance, TTI is purchasing the customer base of four bankrupt companies and the transfer will prevent interruption of service for those companies' Iowa customers. Additionally, the customers will be notified of the transfer and will be given an opportunity to choose another carrier. The Board finds under these circumstances there is good cause to waive the provisions of 199 IAC 22.23(2) as requested by TTI.

IT IS THEREFORE ORDERED:

The request for waiver of 199 IAC 22.23(2) by TTI National, Inc., filed on June 1, 2000, to allow the transfer of customers from Minimum Rate Pricing, Inc., Parcel Consultants, Inc., National Tele-Communications, Inc., and Discount Call Rating, Inc., without customer verification, is granted.

UTILITIES BOARD

/s/ Allan T. Thoms

/s/ Susan J. Frye

ATTEST:

/s/ Raymond K. Vawter, Jr.
Executive Secretary

/s/ Diane Munns

Dated at Des Moines, Iowa, this 21st day of September, 2000.